Downtown Muskegon Business Improvement District

Meeting Agenda

May 24, 2016

380 Western Ave., Suite 202 Muskegon, MI at 4 PM

- 1) Call to Order
- 2) Consent Agenda
 - a) Approval of Agenda
 - b) Approval of Minutes from the March 22, 2016 Meeting
 - c) Financial statements as of May 20, 2016
- 3) Public Comment (on an agenda item)
- 4) Unfinished Business
 - a) Update of BID activities for landscaping and planters for this spring and coming summer.
- 5) New Business
 - a) Consideration of Downtown Muskegon Now and Business Improvement District letter of understanding as adopted by DMN board in April.
 - b) Proposed use of a portion of the \$24,000 BID budget for promotion, marketing and events: First Fridays, downtown Muskegon website upgrade, creation of email list and monthly newsletter and other social media support through with contracts from LongerDays.com. Information.
 - c) Proposed use of a portion of the \$7,000 signage and banners from the \$7,000 BID budget for map signs at the Farmers Market and Depot ends of West Western Avenue. Information.
 - d) Discussion of direction for the second year of the BID and beyond. Strategy with the city of Muskegon for 2017.
- 6) Other Business
 - a) Update on the cruise ships this summer
 - b) Muskegon County Convention Center concept plans
- c) Next meeting is Tuesday July 26, 2016 4 p.m. chamber training room, 380 W. Western Ave. Suite 202, Muskegon, MI.
- 7) Adjournment

Downtown Muskegon Business Improvement District

Meeting Minutes

March 23, 2016

380 W. Western Ave., Suite 202 Muskegon, MI at 4 PM

1) Call to Order: 4:00 PM

2) Attendance:

Doug Pollock (Chair), Bob Tarrant, Gary Post, Bruce Lindstrom, John Riegler and Frank Peterson

Excused Absent(s): Mike Hennessy, Justin Clark (VC), and Connie Taylor

Guests: Dave Alexander, Downtown Muskegon Now director; Ellen Berends, Downtown Muskegon Now events coordinator.

- 3) Consent Agenda
 - a) Approval of Agenda

Motion: Frank Peterson Support: Bruce Lindstrom Vote: All voted in favor

b) Approval of Minutes from the Feb. 23, 2016 Meeting

Motion: Frank Peterson Support: Bruce Lindstrom Vote: All voted in favor

c) Acceptance of the financial statement from Feb. 18, 2016

Motion: Frank Peterson Support: Bruce Lindstrom Vote: All voted in favor

- 4) Public Comment (on an agenda item) None. The board chose to leave the floor open for the whole meeting allowing attendees to participate as they like.
- 5) Unfinished Business
 - a) BID update from Dave Alexander, Downtown Muskegon Now: The BID has gotten through the snow season with few issues. An RFP has been prepared and shared with the BID board concerning seasonal landscaping for 2016. It will be sent out with proposals due back to the BID by April. 5. The board moved to authorize Dave

Alexander in consultation with Chairman Doug Pollock to negotiate with the most appropriate landscape company among the proposals and sign a contract for 2016 that is in line with the BID budget for that work. Dave will also receive a quote from Ole Henry Gardens to provide plants and seasonal maintenance to the 27 planters in the BID. He is authorized to sign a contract for the planter work.

Motion to authorize: Frank Peterson

Support: Bob Tarrant Vote: All in favor.

6) New Business

- a) Muskegon Lakeshore Chamber of Commerce President Cindy Larsen a member of the Downtown Muskegon and Downtown Muskegon Development Corp. boards – joined a conversation with the BID board on the plans for 10 cruise ships coming to downtown Muskegon through the Muskegon County Heritage Landing dock. She discussed how the chamber and DMN has devised a Heritage District from the Depot to the Farmers Market in which to focus the interest and activities of the cruise passengers.
- b) Larsen also raised the issue of a letter of understanding between Downtown Muskegon Now and the Business Improvement District as to how the two organizations would work together to further the economic development, events and promotions, district improvements and general maintenance of downtown Muskegon. The DMN board has asked for such a document. Chairman Doug Pollock, also a member of the DMN board, said that the BID was established by the Muskegon City Commission to put a funding mechanism in place to carry out the needed work and improvements in downtown Muskegon. The BID has authorized DMN to provide staff services and carry out the work plan in line with the BID budget. Such a system has been established and should be reflected in the letter of understanding. DMN will then provide regular updates to the BID board as to how specific items in the budget are being spent and work accomplished. Gary Post said right now there are just too many organizations and it was his hope that the BID would provide a consolidation of those groups and functions. The board directed DMN's Dave Alexander to work with the chairs of DMN and the BID to create the letter of understanding, presenting it to both boards. Alexander said he would have the letter before the DMN board in April and back to the BID board at its May 24 meeting.

Motion for a letter of understanding: Frank Peterson

Support: John Riegler Vote: All in favor.

c) The BID board heard from Ellen Berends on the First Fridays events planned to begin in May and a request to use \$2,500 out of the BID's 2016 events, promotion and marketing budget to sponsor the first four months of First Fridays. These are family-friendly events that will be spread throughout the district on the First Fridays of every month all year long. The first is a family dance party at the Farmers Market May 6 from 6-8 p.m. with street performers June 3, the Lakeshore Art Festival 1 and the street performers returning Aug. 5. The BID support will go to general promotion and marketing, insurance

and some costs of the events. A motion was sought to approve the \$2,500 for the initial First Friday events.

Motion: Gary Post

Support: Frank Peterson

Vote: All in favor

7) Other business

DMN's Dave Alexander gave an update on a few downtown issues. He said that DMN continues to encourage and foster good cooperative relations between downtown's Rebel Road and the Muskegon Bike Time organizations for the motorcycle event in Muskegon July 14-17. Bike Time's establishment of downtown's West Western Avenue and continued use of that venue for the festival by Rebel Road and its non-profit the Child Abuse Council of Muskegon County is critical to downtown businesses. Only through cooperation and coordination will Muskegon County's leading festival be sustainable and grow in the future, he said. The BID website, once hosted on the Downtown Muskegon website of DMN has been moved to a more secure location on the city of Muskegon's website. DMN looks for ways to simplify and upgrade the outdated Downtown Muskegon website. DMN is working on replacing the map sign in front of the Holiday Inn at the Johnson Circle at Third and Western in conjunction with the new downtown map brochure. The plans are to create the same sign map at the Depot and Farmers Market.

8) Adjournment 4:42 PM No Objection

Minutes produced and submitted by Dave Alexander, executive director of Downtown Muskegon Now.

To: Muskegon Business Improvement District Board

From: Dave Alexander, DMN executive director

Date: May 20, 2016

Re: Background on May 24 BID board agenda items

Financial statements: We continue to be very conservative on our BID spending. For example, we spent \$21,500 on snow removal with November and December remaining. The snow budget still has \$50,500 for 2016. You can see that the BID continues to have \$2,300 cash in the bank as we have not had to draw upon any of the \$45,000 the city fronted us to begin our year as assessments went out Feb. 1. We have received about 21.5 percent of our total revenues from 33 assessment payments, which is 26.6 percent of the total outstanding assessments.

Update on BID activities: I have provided you copies of the H&H landscaping contract and the Ole Henry planter contract. Spring cleanup and landscaping was done this past week and Ole Henry will begin with the planters the week of May 23. Of the \$16,000 budgeted, we still have \$8,670 left in the budget for additional services such as planter watering and maintenance and weeding.

Letter of Understanding DMN/BID: As discussed last meeting, a letter of understanding was drafted with the assistance of BID Chairman Doug Pollock. The letter was unanimously approved by the DMN board in April.

Future spending: As per the letter of understanding, Ellen Berends and I have outlined how we would like to proceed with a couple of line items in the 2016 BID budget. The BID Improvement list includes marketing, advertising and development where we propose spending \$4,000 on the upgrade of the Downtown Muskegon website and \$350 a month for marketing and communication services for email list development, a downtown newsletter and social media expansion. I propose these services come from LongerDays.com,

downtown BID business. The LongerDays quote is included. We might spend from \$500 to \$1,000 for a larger print run of the downtown map. We have gone from 10k to 20k for 2016 and that is beyond the DMN budget. The map arrived today. There are some other "wish list" items.

Likewise, with the \$7,000 wayfinding (banners, sign) budget we propose putting up two more map signs one at the Depot and one at the Farmers Market. We have quote from Graphics House for the signs and the hardware. We will seek \$350 sponsorships for them as we received from Frontier Communications for the upgrade of the map at Third and Western. Thank you Justin.

Again, there are some wish list items. We would suggest carry over of the \$2,000 public art budget to 2017 but the potential spending of \$2,500 on Christmas decorations in coordination with the city and Consumers Energy.

Future of the BID: We need to begin the conversation on renewal of the BID as the city only approved this for one year. Cathy Brubaker Clarke, Cindy Larsen and possibly Ed Garner will join us to provide historical perspective I do not have. I do know that for it to continue DMN will need to receive BID funds for administration. The DMN revenues from the city are expected to be reduced from \$100,000 to \$75,000 in the next budget year.

Downtown development and other issues: I will provide an update at the meeting and answer any questions I can that you might have.

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		PM

ACCOUNT BALANCE REPORT FOR CITY OF MUSKEGON

Page: 1/1

PERIOD ENDING 05/31/2016

DB: Muskegon						
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Fund 297 - DOWNTOWN MUSKEGON BID	MUSKEGON BID					
Assets 297-00000-1101	CASH IN BANK		0.00	929.28	2,303.19	2,303.19
TOTAL Assets			0.00	929.28	2,303.19	2,303.19
Revenues 297-00000-4161	SPECIAL ASSESSMENTS	0.00		929.28	26,877.69	26,877.69
TOTAL Revenues	5	0.00	1	929.28	26,877.69	26,877.69
Expenditures 297-70803-5346	CONTRACTUAL SERVICES	0.00		0.00	24,574.50	24,574.50
TOTAL Expenditures		0.00	Ĩ	0.00	24,574.50	24,574.50

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Phone: 231-759-8807 Fax: 231-798-8028 925 Witham Rd.

North Muskegon, MI 49445 Office@handhlawnservice.com

Estimate

DATE	ESTIMATE#
3/23/2016	2146

CUSTOMER:

Downtown Muskegon Now 380 W. Western Ave., Suite 202 Muskegon, MI 49440

PROJECT

Item	Description	Rate	Qty	TOTAL:
er en	2016 Landscape and Maintenance	ng mangan ang kalamananan at 15 Sanananan ang 15 Sananan ang at 16 Sanan ang at 16 Sanan ang at 16 Sanan ang a		
Fertilization & We	Four Applications of fertilizer. (on the Holidays Memorial, 4th of July, Labor Day, Winterizer)	200.00	4	800.00
Fertilization & We	Applications of round-up (non-selective herbicide) for cracks, curb lines, rock beds per time. To be done once a month in June, July, August, September	155.00	4	620.00
Spring Cleanup	Spring Clean up	1,300.00	1	1,300.00
Fertilization & We	Preemergent Weed Control for beds in spring	300.00	1	300.00
Hardwood Bark - Inv Labor	Premium Hardwood Mulch Labor to prep beds and install mulch	15.00 30.00	150 150	2,250.00 4,500.00
Fall Cleanup	Fall Clean-up	800.00	The state of the s	800.00
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4-12-16

SI	G	N	A	T	U	R	E	:

This estimate is valid for 20 days. Signing this estimate creates a contract to provide services as described above. Terms are NET 30 days. This agreement may be canceled by either party for any reason upon 30 day wirtten notice to the other party involved.

TOTAL:

Sales Tax (6.0%)



Phone: 231-759-8807 Fax: 231-798-8028 925 Witham Rd.

North Muskegon, MI 49445 Office@handhlawnservice.com

Estimate

DATE	ESTIMATE#
3/23/2016	2146

CUSTOMER:

Downtown Muskegon Now 380 W. Western Ave., Suite 202 Muskegon, MI 49440

PROJECT

ltem	Description	Rate	Qty	TOTAL:
Secretary of Secretary Control	Ala carte services: Blanket Weed Control for lawn \$300/time (Spring and Fall) Hand Weeding \$35/ per man hr Trimming/Pruning \$45/ per man hour for material under 10' (Recommended once a month to keep up on appearance) Monthly Hand weeding of beds \$750/ time (3rd week of May, June, July, August) Total lawn care costs for the 2016 Season \$ 10,570.00 each season - 7 payments each year of \$1,510			
	beginning May 1st, 2016 ending November 1st, 2016			•

SIGNATURE:

This estimate is valid for 20 days. Signing this estimate creates a contract to provide services as described above. Terms are NET 30 days. This agreement may be canceled by either party for any reason upon 30 day wirtten notice to the other party involved.

Sales Tax (6.0%)

\$0.00

TOTAL:

\$10,570.00

(500)	O'le Henry Gardens	Number	, , ;	Date 4-	5-16
	The Gardener's Choice	Customer's Or	der No.	y	
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<u>Letter of Understanding between Downtown Muskegon Now and the</u> <u>Muskegon Business Improvement District</u>

- Downtown Muskegon Now (DMN) is a non-profit corporation focused on economic development, marketing and events in downtown Muskegon, Mich.
- The Muskegon Business Improvement District (BID) was established by the city of Muskegon in 2015 to provide services and improvements in the downtown area. On Jan. 12, 2016, the Muskegon City Commission unanimously approved the final district property assessments to launch the BID.
- At its Jan. 19, 2016 meeting, the BID Board of Directors selected DMN to provide staff services to the district. DMN will administer the operations of the BID and be the liaison to the city of Muskegon and its staff. The work is funded by the city's financial support of DMN.
- The BID Board with the help of DMN staff will establish an annual budget, which DMN will carry out on behalf of the BID Board. The BID board can establish specific expenditures of BID funds through the budget process.
- DMN staff will expend the funds and report at least quarterly to the BID board on the work completed. DMN will provide an annual report to the BID each January.
- The BID Board with the assistance of the DMN staff will approach the city of Muskegon at the beginning of the third quarter of 2016 to seek a multi-year extension of the BID and its assessments. The DMN Board of Directors will support this request.
- This letter of understanding is for the 2016 BID as approved by the Muskegon City Commission and may be terminated with 60 days' notice from either party.

Approved by the Downtown Muskegon Now board April 14, 2016	
Signed:	

Andy Maciejewski

DMN president

Approved by the Business Improvement District board May 24, 2016

Signed:

Doug Pollock

BID chairman

BID Improvement

May-16

M.A.D	budget	actual
	24	000 11700
Events	First Fridays	2500
Marketing	map share 100	0 comm 4200
Development	Website 4000	
Logo BID		
Community Picn	ics 2 x 500	
	Events Marketing Development Logo BID	Events First Fridays Marketing map share 1000 Development Website 4000

Done?	Wayfinding	budget	actual
		7000	2700
	Third Street map		In Production
	Depot Map		1350
	Market Map		1350
	Event showcase		3 x 1000
	Recycling container	rs	3 x 2100

Done?	ADMIN	Budget	Actual	
(B)	To talk about	for 2017		

Done?	ART	budget	actual	
			2000	
	We would lil	ce to carry this over fo	or 2017	

Done?	Holiday	Column2	Column3
		2500	
	Third street		Working with City/Consumers
	Pine street		Working with City/Consumers
	Western Ave		Working with City/Consumers

MAD
Events:

*First Fridays Marketing and own date. 625 spent on each month in insurance, promotions, media and infastructure.

Marketing:

*Map print over run.

*Longerdays help with communications set up 350 per month.

- Development:
 * New Website 4000.
- * work to create a BID logo with Cece Riley
- * plan 2 fall community picnics

WAYFINDING

ADMIN

ART

HOLIDAY:

- *Working with City to replace the lights to LED. *Satting up a 3 year plan with
- *Setting up a 3 year plan with Bronners to expand decorations to Third street and Pine.
- *Working with Consumers to find out what we can do on their light poles.

Hello Dave and Ellen,

Here is what we can do for you and the cost involved:

Newsletter - \$350/month (up to 10 hours)

Newsletter Template

We will work with you to create a default newsletter template to be sent via mailchimp (free for up to 2,000 contacts/12,000 emails). The Atlantic provides a nice example of a simple template: http://us2.campaign-archive2.com/?u=ed2d318978b7dc9b30b1f464f&id=5c506ab171

Monthly Newsletter

We will take the copy/content you provide, input it into the newsletter template, and send it out each month.

List Building

We will take your list of existing contacts (from the first newsletter) and import them into Mailchimp.

Contact Webforms

We will create webforms for you as needed within the scope of the mailchimp webform builder. Some possible needs include:

- New submission webform
- Newsletter sign up webform

Left Over Time

Left over time can be applied towards any service we provide: social media, writing, website updates. That being said, we do like to keep the work we do fairly regular so we can be efficient and minimize errors.

How to Proceed

Sign up for the 10 hour plan here: http://longerdays.com/select-your-plan/

Website - One time \$4,000

Setup Hosting

I use and recommend Flywheel's managed hosting for 4 main reasons:

- 1. It's designed to host Wordpress and only Wordpress. https://getflywheel.com/why-flywheel/managed-wordpress-hosting/
- 2. If the site gets hacked, the fix it for free: https://getflywheel.com/why-flywheel/wordpress-security/
- 3. The backup the site every night and it only takes one click to restore a previous version: https://getflywheel.com/why-flywheel/backups/
- 4. All that for only \$15/month.

Install Wordpress and a Theme

I think a variation of the Divi theme would work very well. It's a very flexible theme. We already own it and can provide it to you free of charge. It's mobile friendly and coded to the latest standards. Here are a few variations to give you an idea of what can be done with the theme:

- http://www.elegantthemes.com/preview/Divi/homepage-corporate/
- http://www.elegantthemes.com/preview/Divi/vertical-navigation/
- http://elegantthemes.com/preview/Divi-One-Page/

Theme adjustments

We will adjust the theme to fit your needs. It should be noted that we are not a web development company. We can work to the fullest capability of the theme. We do not write custom web code.

Adding Content

We will transfer existing content into the new theme.

How to Proceed

Payment Link: https://longerdays.infusionsoft.com/app/manageCart/addProduct?productId=152

Thank you,

Chad

Co-Founder
LongerDays.com
(800) 507-1622
Skype: chad.longerdays



444 Irwin Ave. Muskegon, MI 49442 800.678.4041 | fax. 231.733.1549

Customer Phone
231-215-8827
 Customer Contact

Andrew Haan

Imaging ESTIMATE

Date	Estimate No.
4/11/2016	97470

N	am	10	/ A	44	ress
1	an	10.	_	uu	1655

Downtown Muskegon Now 380 West Western Avenue, Suite 202 Muskegon, MI 49440

SI	nin	To

Downtown Muskegon Now Attention: Dave Alexander

380 West Western Avenue, Suite 202

Muskegon, MI 49440

Customer to provide print ready art complete with all fonts, die lines and hard copy. Design charges will be added subject to the above criteria upon receipt of the art files. Design is billed at \$90 per hour with \$22.50 minimum for any design	FOB	P.O. N	D.		Terms		CSR	1	Rep
changes.	Muskegon							F	RMR
Description		Height	Wid	th	Qty	Rate		Tota	d
Flatbed - Diabond 2mm - Concept 201 w/Outdoor laminate - Mounted to	ACM Panel -	36"	36"		2	252.	00	5	04.00

Description	Height	Width	Qty	Rate	Total
Flatbed - Diabond 2mm - Concept 201 w/Outdoor laminate - Mounted to ACM Panel -	36"	36"	2	252.00	504.00T
New Maps Flatbed - Diabond 2mm - Concept 201 w/Outdoor laminate - Mounted to ACM Panel - Replaces Existing Map	32"	36"	1	252.00	252.00T
Aluminum Double Pedestal Exhibit Base for 36"w x 36"h Panel. Visual area will be 35"w x 35"h. Includes (2) 4" x 4" x 57" posts. Powder coated black with a textured finish.			2	878.42	1,756.84T
Shipping & Handling				90.00	90.00

Standard Lead Time is 5-7 business days after proof approval 25% Rush Fee for 3-4 day production after proof approval 50% Rush Fee for 1-2 day production after proof approval ALL RUSH ORDERS ARE SHIPPED NEXT DAY AIR!!

NOTE: ESTIMATES ARE VALID FOR 30 DAYS AND ARE QUOTED IN US DOLLARS

APPROVAL	Subtotal	\$2,602.84
7	Sales Tax (6.0%)	\$150.77
Please sign below and fax to 231-733-1549 I approve this order to be accurate in pricing, size and quantities.	Shipping & Handling	
Signature Date	Total	\$2,753.61

